



## BRACKEN RIDGE STATE HIGH SCHOOL

### Support and Assistance Following Floods – BRSHS

We are aware that many families in our school community have been impacted by recent flooding. Please have a read through the below information detailing different types of support available.

#### School Support/Wellbeing Team

- **Guidance Officers** provide direct support to students and families, as well as coordinating support from other school-based wellbeing staff and external services. Guidance Officers can provide short-term confidential counselling to students. You can contact Beth or Elyse at [GuidanceOfficer@brackenridgeshs.eq.edu.au](mailto:GuidanceOfficer@brackenridgeshs.eq.edu.au)
- **Chaplains** provide support and assistance to students and families experiencing difficult times. Chaplains may be able to provide support with basic provisions (e.g. groceries). You can contact Luke at [chaplain@brackenridgeshs.eq.edu.au](mailto:chaplain@brackenridgeshs.eq.edu.au)
- **Youth Support Coordinators** provide support to young people navigating new and challenging situations, including assisting them to access relevant supports and services external to the school. You can contact Emily at [youth-support@brackenridgeshs.eq.edu.au](mailto:youth-support@brackenridgeshs.eq.edu.au)
- **School-Based Youth Health Nurses** provide a confidential health service to students with a wide array of physical or mental health concerns or questions. You can contact Karen at [Sbyhn.BrackenRidgeSHS@health.qld.gov.au](mailto:Sbyhn.BrackenRidgeSHS@health.qld.gov.au)
- **Aboriginal and Torres Strait Islander Teacher Aides/Support Officers** provide academic and cultural support to First Nations students and families. You can contact Diana at [dpric72@eq.edu.au](mailto:dpric72@eq.edu.au)
- If you are unsure of which wellbeing team member to access, you can email the generic wellbeing team email address at [BRSHS\\_WellBeing@brackenridgeshs.eq.edu.au](mailto:BRSHS_WellBeing@brackenridgeshs.eq.edu.au) and a Guidance Officer will coordinate appropriate support.

#### Community Recovery Hotline

If you have been affected by severe weather events in Queensland and require assistance, please call 1800 173 349.

#### Grants available from Services Australia

##### South East Queensland Floods, February 2022 - Disaster Recovery Allowance

A short term payment to help you following the South East Queensland Floods in February 2022. Disaster Recovery Allowance (DRA) is a short term payment to help you if a disaster directly affects your income.

Telephone: (07) 3869 7222 Email: [admin@brackenridgeshs.eq.edu.au](mailto:admin@brackenridgeshs.eq.edu.au) Address: 68 Barfoot St Bracken Ridge Qld 4017  
Postal Address: PO Box 204 Sandgate Qld 4017 Website: [www.brackenridgeshs.eq.edu.au](http://www.brackenridgeshs.eq.edu.au) ABN: 92 9079 959 50



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You can get it for a maximum of 13 weeks. We'll pay this from the date you started losing income as a direct result of the South East Queensland floods starting in February 2022

<https://www.servicesaustralia.gov.au/who-can-get-south-east-queensland-floods-february-2022-disaster-recovery-allowance?context=62105>

### **South East Queensland Floods, February 2022 - Australian Government Disaster Recovery Payment**

A lump sum payment to help you following the South East Queensland floods in February 2022. The Australian Government Disaster Recovery Payment can help if you've been significantly affected by a disaster. It's a lump sum payment to help you if you're in a Local Government Area that's been declared for a disaster.

It's not for minor damage or inconvenience. You can choose to get this payment in 2 instalments.

<https://www.servicesaustralia.gov.au/who-can-get-south-east-queensland-floods-february-2022-australian-government-disaster-recovery?context=62078>

### **Grants available from QLD Government**

QLD government Grants are available to apply for via the below options:

- online via the [Community Recovery Portal](#)
- by phoning the Community Recovery Hotline on **1800 173 349**
- or by visiting a Community Recovery Hub (when open)

### **Emergency hardship assistance**

The Emergency Hardship Assistance Grant is available as a contribution to support people directly impacted by a disaster to who are unable to meet their immediate essential needs for food, clothing, medical supplies or temporary accommodation.

If deemed eligible, applicants may receive \$180 per person up to \$900 for a family of 5 or more. The grant is initially available to claim for 7 days following the activation of the grant in your area.

<https://www.qld.gov.au/community/disasters-emergencies/disasters/money-finance/types-grants/emergency-hardship-assist>

### **Essential services hardship assistance grant**

This grant is available as a contribution to supports people directly impacted by a disaster to meet their immediate needs where they have experienced loss of one or more essential services for more than 5 days.



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If deemed eligible, applicants may receive \$150 per person, up to \$750 for a family of 5 or more. The grant is initially available to claim for 7 days following the activation of the grant in your area.

The Essential Services Hardship Assistance grant is not income or asset tested.

<https://www.qld.gov.au/community/disasters-emergencies/disasters/money-finance/types-grants/essential-serv-hardship-assist>

### Essential household contents grant

If you are uninsured, or unable to claim insurance, you may be eligible for financial assistance to provide a contribution towards replacing or repairing essential household contents, such as beds, linen and whitegoods, that have been lost or damaged in a disaster.

Grants of up to \$1,765 for single adults and up to \$5,300 for couples/families are available.

<https://www.qld.gov.au/community/disasters-emergencies/disasters/money-finance/types-grants/essential-household-contents>

## Other resources

### Housing help after a disaster

If you need help finding temporary accommodation:

- call [13 QGOV](tel:13007468) (13 74 68)
- visit your nearest [Housing Service Centre](#).

### Self Recovery App

Community recovery information is now just a click away. The Self Recovery App has been launched to provide access to vital information about disasters and emergencies in Queensland.

The app features vital tips for preparing for disasters and cleaning up after them, including:

- insurance information
- personal and family support
- business support
- how to volunteer
- how to donate goods and services
- how to make a financial contribution.

To download the Self Recovery App, visit the [Apple](#) or [Android](#) stores

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### Applying for financial assistance

[Mortgage relief loans](#) are interest-free loans of up to \$20,000. These can help you meet your home loan repayments while dealing with an unexpected change in circumstances, such as the costs associated with storm damage.

If you need to move into private rental accommodation and need help paying the rental bond, you may be eligible for a [bond loan](#). This is an interest-free loan to a maximum value of 4 weeks' rent for the accommodation.

A [rental grant](#) can help you meet the costs of moving into private rental accommodation if you are experiencing a crisis. If you are eligible, the rental grant is equivalent to 2 weeks rent and is paid directly to the landlord or agent.

### Register for help from Mud Army 2.0

If you or your neighbours have been impacted by flood waters, the Mud Army 2.0 is getting ready to help.

<https://www.brisbane.qld.gov.au/community-and-safety/community-safety/february-2022-severe-weather-event-council-updates-and-impacts/mud-army-20/register-for-help>

### Sandbags

Sandbags can be used to reduce the impact of flooding on your home or business. Sandbags will not stop the water entirely but can reduce the amount of water entering your premises.

Sandbags can be collected at the following locations:

- Morningside - Balmoral Depot, 9 Redfern Street
- Newmarket - SES Depot, 66 Wilston Road
- Zillmere-North Depot, 33 Jennings Street.

### Councillor Jared Cassidy – Deagon Ward Office

47 Brighton Rd, Sandgate QLD 4017

### Councillor Sandy Landers – Bracken Ridge Ward office

Corner Bracken St & Barrett Street, Bracken Ridge QLD 4017



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### Support and Counselling

- **Lifeline** has a team of professional counsellors who can talk to you about your mental health concerns, or those you have for a loved one. You can call the 24/7 crisis support helpline on **13 11 14** or text or message them online [here](#).
- **Beyond Blue** also provides a 24/7 counselling service over the phone, you can reach them at 1300 22 4636 or [visit them online](#) to direct message or email a counsellor.
- **Headspace** also helps young Australians experiencing mental health concerns—call them on 1800 650 890 or contact them online [here](#).
- Lifeline also has a **Lifeline Community Recovery team** who visit communities to provide counselling and psychological first-aid in the weeks and months after major weather events—more information is available [here](#).

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