



Your child's educational
journey in your hands

QParents

Access your child's student information online and
stay connected to your school.

Anywhere, anytime:



report cards and assessment



timetables and class times



attendance records



invoice and payment details



online payments and much more

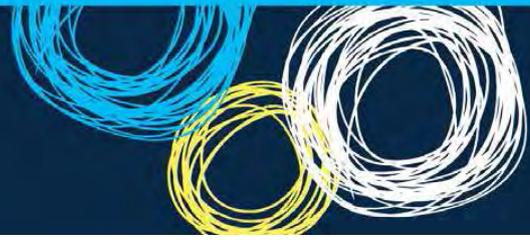


Visit qparents.qld.edu.au

Register online for QParents then scan to download the free iPhone app

QParents

Secure online parent portal



Benefits

QParents is a secure, online portal created for the parents and care givers of Queensland state school children. Parents can access their child's student details, download timetables and report cards, see a child's attendance record, report absences and access invoices and payment details.

QParents provides a more convenient way for parents to interact with their school and will help streamline school administrative processes. It is hoped that this solution will encourage and support parents and care givers in the active role they play in their child's learning journey.

The key benefits of QParents include:

Greater transparency of information

- Improves accountability between parents, care givers and schools by providing timely access to their child's information online.

Contemporary state-wide solution

- Secure 24/7 access online.
- Anytime, anywhere accessibility—access QParents on your smart phone, tablet or computer. QParents is a scalable solution that has the potential to become a centralised information hub for parents and carers to help them manage their child's educational journey and achievement.

Improved administration efficiencies for schools

- Allows schools the opportunity to streamline their administrative processes and cut down on information requests received from parents and care givers.
- Potentially reduces the need for printing and mail-outs of thousands of pieces of paper each year.

Convenience and time savings for parents

- Parents and care givers can simply login to QParents anytime anywhere and view or request a change to their child's details.
- Parents and care givers can download report cards, timetables and invoices instantaneously.

Help and contact information

For more information see <https://qparents.qld.edu.au/#/about>

For help, visit <https://qparents.qld.edu.au/#/help> or call 13 QGOV (13 74 68)

QParents

Registration Process for parents

Please note: Your registration progress cannot be saved. Before you begin your registration, you will need to have on hand:

1. Your QParents invitation email
2. 100 points of ID documents (or 60-90 points: see item 1)
3. Your child/children's EQID (Education Queensland identification number) (see item 3)

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You will now need to enter details from your identity documents.

1. Select the first document you will use.
2. Enter the requested details—they can be found on your identity document. When you have done this, click 'Submit details'. (see item 2)
3. Repeat steps 1 and 2 until you have reached 100 points. Then click 'Finish'.
4. If you can't reach 100 points, you may click 'Not enough ID?' to continue your registration. You will need to attend the school to present ID in person.

- 1 Click on the link in the QParents invitation email.

Register as a QParents Account Owner

Dear John

You have been nominated as the QParents Account Owner for Janie Citizen by Purple State School. To register for QParents you will need:

1. Your unique invitation code
2. 100 points of identification to verify your identity online
3. Your child's (or children's) EQID(s)

[click here to begin the registration process](#)



- 2 You will be taken to the QParents portal with your unique invitation code already entered. Click 'Next'.

Invitation code

Please enter your unique QParents invitation code.

Invitation code

What is this?

Next >

- 3 Read the Privacy Statement and the QParents Account Owner terms and conditions. If you agree to these, tick the 'Read and understood' check-boxes for both and click 'Accept'.

- 4 Select 'Yes' if you are the person linked to the code you entered, then click 'Verify identity'.

Invitation code

This invitation code is registered to **John Citizen**. If this is not you, you must NOT proceed with the registration process.

Is this you?

Yes No

→ Verify identity

Verify your identity

To verify your legal identity, you will need to provide 100 points of ID using a combination of identity document types from the list below.

50% VERIFIED

- 1 Select which sources of identification you wish to use from the list below.

TELL ME MORE

Driver's Licence (50 points) Select your State

ONSW QLD SA VIC WA ACT

QNT TAS

Medicare Card (20 points)

Australian Passport (50 points)

Australian Citizenship Certificate (40 points)

Australian Birth Certificate (50 points)

Australian Marriage Certificate (40 points)

- 2 Start entering the details below. Click 'Submit Details' after each source is entered.

Queensland Driver's Licence (50 points) TELL ME MORE

Please provide your QLD driver's licence details so we can confirm them with the QLD Government. Your licence details will be submitted to the Australian Government Document Verification Service.

* MANDATORY FIELD

Licence number *

First name * Middle name * First name *

Date of birth (DD/MM/YYYY) *

I agree that my above information is checked with the issuer or Official Record Holder

SUBMIT DETAILS

Item 1: ID

The following documents can be used to verify your identity online. Each identity document is worth a certain number of points. You need to have enough documents to reach 100 points.

Australian Passport	50 Pts
Australian Drivers Licence	50 Pts
Medicare Card	20 Pts
Australian Birth Certificate	50 Pts
Australian Marriage Certificate	40 Pts
Australian Citizenship Certificate	40 Pts
Change of Name Certificate	40 Pts
Australian Visa (foreign passports)	20 Pts

If you are unable to verify 100 points of ID online, you can still register for an account. However, you will need to attend your school to present the relevant amount of ID in person. Instructions will be emailed to you upon completion of your registration.



Item 2: ID HELP

If you are having trouble verifying a birth certificate or marriage certificate, the following tips might help:

1. You must be referring to a full birth certificate, not an extract.
2. Make sure you enter your name as it appears on the birth or marriage certificate, even if your name has changed.
3. Click on the question mark  next to the field you are having trouble with to see an example document.
4. Please see our help guide if you are still having trouble:
<http://qparents.qld.edu.au/#/help>

6 You should now create your account. Make sure you use the 'Create an Account' form on the left of the screen.

1. Enter the email address you want to use with QParents. It should be one you check regularly.
2. Enter a password of your own choice. It must be at least eight characters long and contain at least one number and one special character.
3. Enter your password again.
4. Enter your mobile phone number.

Create an account

Email address	
Password	
Confirm your password	
Mobile phone number	

[Cancel >](#)

[Submit >](#)

7 An email is sent to the email address you entered in Step 6. Click on the link in this email to verify your email address and activate your account. The email must be verified within 30 days of registration, or you will need to register again.

You are taken to the QParents login page. Log in using your email address and the password you chose in step 6.

Login

Email address	
Password	

[Login >](#)

8 You now need to add your students. Enter the EQID (see item 3), school year, and school name, then click 'submit'. If you have been nominated as the QParents Account Owner for another child, click 'Add another student' and repeat this process. Once you have added all your students, your registration and account set-up is complete.

Details of student to be added

EQID		What is this?
Year level		Which year level should I select?
School		Which school should I select?

[< Back](#)

[Submit >](#)

Item 3: EQID

Every school student has an EQID. It consists of 10 numbers and one letter. You can find it on your child's student ID card (the numbers under the barcode), report cards, or school invoices, among other documents.

9 A final check is conducted at your child's school before approval. You will be notified by email when this check is complete and you will then have access to all of the features in QParents.

Enjoy!